

Breakdown Insurance

Insurance Product Information Document

Company: RAC Motoring Services & RAC Insurance Ltd

Product: Ducati Assist

Breakdown cover provided by RAC Motoring Services (310208) and/or RAC Insurance Ltd (202737). Registered in England, United Kingdom; Registered Offices: RAC House, Brockhurst Crescent, Walsall WS5 4AW. RAC Motoring Services is authorised and regulated by the Financial Conduct Authority in respect of insurance mediation activities. RAC Insurance Ltd is authorised by the Prudential Regulation Authority.

This document provides a summary of the key information regarding Ducati Assistance cover. Please refer to the full Ducati Assistance terms and conditions for more information about your chosen cover.

What is this type of insurance?

This Ducati Assistance policy is intended to provide services that assist customers in the event of a vehicle breakdown.



What is insured?

Ducati Assistance runs concurrently with your Ducati Warranty and covers:

Roadside

- ✓ Assistance to repair your broken-down motorcycle at the roadside when you are more than ¼ mile from your home.
- ✓ If your motorcycle cannot be repaired at the roadside, you, your motorcycle and passengers will be transported to the nearest Ducati franchised dealer, or a destination of your choice within 10 miles.

At Home

- ✓ Assistance at or within ¼ mile of your home.

Recovery

- ✓ The service under Roadside is extended to any Ducati franchised dealer or to any single destination of your choice in the UK.

European Breakdown

- ✓ Roadside assistance in Europe, recovery to a local garage and a contribution towards diagnosis and repairs.
- ✓ Alternative transport or accommodation whilst the motorcycle is being repaired.
- ✓ Help getting you and your motorcycle home if it cannot be repaired by your planned return date.



What is not insured?

- ✗ Any breakdown which has occurred prior to purchase.
- ✗ Breakdowns due to keys which have been lost, stolen, or broken
- ✗ The cost of any parts.
- ✗ Any resource or equipment required to repair or recover a motorcycle which is not normally carried by our patrols.



Are there any restrictions on cover?

- ! The motorcycle must be UK registered.
- ! Claims, other than those under Roadside, will not be possible within the first 24 hours of taking out this policy.
- ! Road traffic collisions, misfuelling, running out of fuel and tyre punctures are limited to roadside attendance and a tow to a local garage only
- ! European breakdown is limited to journeys lasting up to 90 days.
- ! There are limits on the number of claims you can make and the amount of cover per section. Please see your terms and conditions.



Where am I covered?

- ✓ You are covered in the United Kingdom, Channel Islands and the Isle of Man.
- ✓ European Breakdown covers you in: Albania, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia Herzegovina, Bulgaria, Croatia, Cyprus (South), Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Hungary, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Republic of North Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, Russian mainland (west of Urals), San Marino, Serbia, Slovakia, Slovenia, Spain (excluding Ceuta, Melilla and the Canary Islands), Sweden, Switzerland, Turkey (in Europe) plus Uskudar, Ukraine, Vatican City and any offshore islands of the above, except overseas territories outside of Europe.



What are my obligations?

- You must take reasonable care to complete any questions accurately when purchasing this insurance.
- You must update Ducati Warranty Services straight away if you wish to change your details.
- You must comply with the full Terms and Conditions if you make a claim.



When and how do I pay?

Ducati Assistance is part of the Ducati Warranty package and is included in the cost you pay for your warranty.



When does the cover start and end?

- Your cover will take effect from and end on the dates stated in your fulfilment document.



How do I cancel the contract?

Ducati Assistance is part of the Ducati Warranty package and will be cancelled in accordance with the warranty cancellation and refund process.

Please note you will not receive a refund where you have already made a successful claim on the policy.

Contact details are contained in the Cancellation and Refund section of the Warranty handbook.