

# Ducati Ever Red Extended Warranty

## Insurance Product Information Document

**Company: Ducati Warranty Services      Product: Extended Warranty**

This insurance is provided by Ducati Warranty Services, a trading style of Car Care Plan Limited, a company registered in the UK. Car Care Plan Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268

This document contains some important facts about Ducati Ever Red Extended Warranty. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document.

Please take time to read this policy document to make sure you understand the cover it provides

### What is this type of insurance?

The Ducati Ever Red Extended Warranty is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your motorcycle develop a problem.

This insurance is underwritten by Motors Insurance Company Limited which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



#### What is insured?

- ✓ Your Ducati motorcycle providing that it is 2 years old and has covered less than 12,000 miles from new.
- ✓ Protection against the cost or replacement of most factory fitted mechanical or electrical components, including the following main parts:
  - Engine
  - Brakes
  - Cooling system
  - Electrics
  - Transmission
  - Fuel system
  - Clutch
  - Driveline
  - Final drive
  - Wheel bearings
  - Suspension
  - Steering
- ✓ Unlimited number of claims with a maximum claim liability in the aggregate up to the original purchase price of the motorcycle.



#### What is not insured?

- ✗ Any components listed in the 'Excluded items' section of the policy document.
- ✗ Damage caused by installation or use of non-Ducati components, including those installed by an authorised Ducati dealership, that cause a Ducati component to fail. Examples include, but are not limited to performance-enhancing powertrain components or software, exhaust systems, non-approved tyres, lowering kits, handlebars, etc.
- ✗ Repairs, replacements or alterations not authorised by Ducati Warranty Services or any motorcycle which has been modified from the manufacturer's original specification.
- ✗ The gradual reduction in operating performance (wear and tear) due to the age of the motorcycle and/or the number of miles it has covered.
- ✗ Any parts which have not failed but which are replaced or reported during routine servicing.



#### Are there any restrictions on cover?

This warranty does not cover:

- ! Mechanical or electrical failure caused by faults which a qualified engineer appointed by Ducati Warranty Services thinks could have reasonably existed before this warranty began.
- ! Any motorcycle used for commercial purposes such as but not restricted to couriers, learning school, professional delivery, short or long term hire etc., patrol or any public or professional usage.
- ! Any motorcycles used for racing of any description or being used in any contest, competition, trials or any form of off road activity.
- ! Any public service vehicles including police, ambulance, fire service or military service.
- ! Any motorcycle owned by a motor trader or garage or associated companies or by the proprietor(s) of such motor trader or garage, or by an employee, friend or relative of such proprietor(s).



## Where am I covered?

- ✓ Throughout the United Kingdom (England, Scotland, Wales and Northern Ireland), the Channel Islands and the Isle of Man.
- ✓ Cover is also provided while your motorcycle is outside of the United Kingdom, as long as it is not outside the United Kingdom for more than 60 days and remains in the European Union or the European Free Trade Association (EFTA) during the period of insurance.



## What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your motorcycle to an authorised Ducati dealer and provide them with the warranty number (found on the Welcome Letter), your motorcycle registration number and the date and mileage that the component failed. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



## When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



## When does the cover start and end?

Your cover will take effect and end on the dates stated in your Welcome Letter.



## How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8006. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to an cancellation fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.

